

PennREN: PennREN Weekly Outage Report (03/03/2014)

This report contains data from 3 Tickets.



Ticket Number	Date Submitted	Status	Title	Customer Impact	Affected Circuits (L2)	Affected Circuits (L3)	Actual Start Time (UTC)	Actual End Time (UTC)	Summary of Current Status
2067	02/25/2014	Closed	Outage Resolved - PennREN Customer Drexel University	3-Elevated	(no data)	PREN-DRXL-DRXL-GIGE-03574	02/25/2014 05:27	02/25/2014 07:26	Customer Drexel University's connection was unavailable due to maintenance. No further outages are expected.
2082	02/28/2014	Closed	Outage Resolved - PennREN Backbone Circuit NBRD-BUCK	3-Elevated	PREN-NBRD-BUCK-GIGE-02397	PREN-BUCK-BUCK-GIGE-02396	02/28/2014 12:14	02/28/2014 12:33	The above listed is now available. Sunesys technicians identified a rodent chew in the underground conduit around 12th and Noble in Philadelphia, PA. They migrated the connection to a temporary path and a maintenance will be scheduled in the next few weeks to replace the damaged fiber. No further outages are expected.
2086	02/28/2014	Closed	Outage Resolved - PennREN Backbone Circuit LEHI-NBRD	2-High	PREN-LEHI-NBRD-10GE-01513; PREN-LEHI-NBRD-10GE-01515	(no data)	02/28/2014 20:11	02/28/2014 20:17	The above listed was briefly unavailable. Sunesys technicians have been contacted and believe the outage was due to repair work underway to resolve the outage in ticket 2082. No further outages are anticipated. Please note that traffic re-routed.