

PennREN: PennREN Weekly Outage Report (09/20/2016)

This report contains data from 5 Tickets.



Ticket Number	Date Submitted	Status	Title	Customer Impact	Outage Type	Outage Severity	Affected Circuits (L2)	Affected Circuits (L3)	Actual Start Time (UTC)	Actual End Time (UTC)	Summary of Current Status
6785	09/11/2016	Engineering	Brief Outage - PennREN Various Customers via Core Node NBRD	3- Elevated	Undetermined	N/A	PREN-NBRD-10GE-07167	(no data)	09/11/2016 9:30 AM	09/11/2016 9:31 AM	BGP sessions for the above listed entities were briefly unavailable via the core node at 401 North Broad Street. PennREN Engineers have been contacted and are currently investigating.
6789	09/13/2016	Engineering	Instability - PennREN Customer MALL	3- Elevated	Undetermined	N/A	(no data)	(no data)	09/13/2016 5:20 AM	09/13/2016 11:34 AM	Customer MALL is currently unstable. Luzerne County Community College Engineers have been contacted; however, the reason for the outage is pending.
6798	09/15/2016	KINBER Engineering	Outage - PennREN Customer DRXL via DCCC	3- Elevated	Unannounced Maintenance	N/A	(no data)	PREN-DCCC-GIGE-06110	09/15/2016 12:21 PM	(no data)	Customer Drexel University is currently unavailable via Delaware County Community College. Drexel Engineers have turned down the connection until further notice.
6804	09/16/2016	Engineering	Instability - PennREN Customer BLOM	2-High	Undetermined	N/A	(no data)	PREN-BLOM-10GE-06845	09/08/2016 3:04 AM	09/08/2016 3:07 AM	Customer BLOM is currently unavailable. PennREN Engineers have been contacted; however, the reason for the outage is pending.
6808	09/17/2016	Vendor	Outage Resolved - PennREN Backbone BKNL-PSUP	2-High	Circuit - Damaged Fiber	Total Loss	PREN-BKNL-PSUP-10GE-02073; PREN-BKNL-PSUP-10GE-02074; PREN-BKNL-PSUP-10GE-04632; PREN-NBRD-PSAB-10GE-06310	(no data)	09/17/2016 1:23 PM	09/18/2016 12:47 AM	The above listed is now available. Sunesys Engineers were contacted and confirmed damaged fiber. Sunesys Engineers were dispatched to Lewisburg, PA. They discovered light was not traveling as far and found a fiber break in a farm field. A temporary fix has been put in place and splicers are hands off at the site. Maintenance will be scheduled at a later date and time to complete a permanent repair. Multihomed traffic was re-routed.