

**PennREN: PennREN Weekly Outage Report (09/20/2016)***This report contains data from 2 Tickets.*

Ticket Number	Date Submitted	Status	Title	Customer Impact	Outage Type	Outage Severity	Affected Circuits (L2)	Affected Circuits (L3)	Actual Start Time (UTC)	Actual End Time (UTC)	Summary of Current Status
<a href="#">6768</a>	09/07/2016	Service Desk	Brief Outage Resolved	3- Elevated	Power	N/A	(no data)	PEN- PITB- PITB- 10GE- 06553	09/07/2016 5:07 PM	09/07/2016 5:11 PM	Core Node STMA was briefly unavailable. Zito Media Engineers have indicated that the reason for the outage was a brief power outage. No further outages are expected. Multi-homed traffic re-routed.
<a href="#">6776</a>	09/09/2016	Closed	Brief Outage - PennREN Customer HILL	3- Elevated	Undetermined	Total Loss	(no data)	PEN- MCCC- MCCC- LAG- 06614	09/09/2016 5:43 PM	09/09/2016 5:53 PM	Customer The Hill School was briefly unavailable. The Hill School Engineers have been contacted; however, the reason for the outage is undetermined.