

PennREN: PennREN Weekly Outage Report (09/20/2016)

This report contains data from 2 Tickets.



| Ticket Number | Date Submitted | Status | Title | Customer Impact | Outage Type | Outage Severity | Affected Circuits (L2) | Affected Circuits (L3) | Actual Start Time (UTC) | Actual End Time (UTC) | Summary of Current Status |
|----------------------|----------------|--------------|--------------------------------------|-----------------|--------------|-----------------|------------------------|--------------------------|-------------------------|-----------------------|--|
| 6768 | 09/07/2016 | Service Desk | Brief Outage Resolved | 3-Elevated | Power | N/A | (no data) | PREN-PITB-10GE-06553 | 09/07/2016 5:07 PM | 09/07/2016 5:11 PM | Core Node STMA was briefly unavailable. Zito Media Engineers have indicated that the reason for the outage was a brief power outage. No further outages are expected. Multi-homed traffic re-routed. |
| | | | PennREN Core Node STMA | | | | | | | | |
| 6776 | 09/09/2016 | Closed | Brief Outage - PennREN Customer HILL | 3-Elevated | Undetermined | Total Loss | (no data) | PREN-MCCC-MCCC-LAG-06614 | 09/09/2016 5:43 PM | 09/09/2016 5:53 PM | Customer The Hill School was briefly unavailable. The Hill School Engineers have been contacted; however, the reason for the outage is undetermined. |